

15 March 2024

Dear Parents and Caregivers

Further to my letter sent to families yesterday, we continue to work tirelessly with the Catholic Education WA (CEWA) Security Team to fully investigate the circumstances around the incident.

I can inform you that the matter is currently being reviewed by the appropriate authorities. Given the complexity of this situation, there are limitations on the information that can be shared with the broader community at this time. However, I reiterate that this issue is being taken seriously and appropriate responses are being undertaken by the College and CEWA.

There is some evidence that personal details of parents or students were accessed. I can confirm that there is no financial data stored in SEQTA. As we continue to review data, we will reach out to families who may have been directly impacted.

What parents and students should do

- Be on the lookout for suspicious communications via email, phone, and text (SMS)
- It is a good time to review how you manage your own cybersecurity behaviours, particularly around passwords. Make sure that you employ the following precautions:
 - o Use a different, strong password for each account you use.
 - Turn on multi-factor authentication wherever possible, particularly for high-risk accounts like email and bank accounts.
 - o Consider using a password manager to help you manage password security.
 - o Do not open file attachments or click on links from untrusted sources.
 - Do not enter your credentials without first validating the platform or service.

I reaffirm that the College and CEWA take your digital safety incredibly seriously and continue to review and enhance our cybersecurity practices.

An incident hotline has been set up with ES2 to provide support to parents. Please call ES2 on 1800 372 732 if you suspect that you are being targeted following the incident, or if you need assistance in implementing the provided guidance.

I will continue to keep you updated as further information becomes available.

Yours sincerely

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Jeff Allen Principal